

# Return Sheet

Help Tech GmbH  
 Service / Reparatur  
 Brunnenstraße 10  
 72160 Horb  
 GERMANY

## Return Policy and Directions

- Complete the form and include this sheet with any device or spare part you are returning.
- Include all standard accessories like power adapter and cables with the device you are returning.
- Always use the Help Tech GmbH protective packaging for returning defective devices.  
**For queries: [repair@helptech.de](mailto:repair@helptech.de)**

## Your Data

Company
First name and surname of the contact person
Phone
E-Mail

## Alternative delivery address (if desired)

Name
Street
Post Code
Country
Phone

## Device data

Device was purchased at:                       Handy Tech / Help Tech                       other: \_\_\_\_\_

\_\_\_\_\_

Device designation                      Device serial number                      Spare part designation / number

## Error description

Malfunction at arrival                       Malfunction during operation                       Transportation damage

Device repaired by dealer:                       no                       yes, by: \_\_\_\_\_

Detailed error description: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Order

Analysis and report                       Analysis, report and quotation                       Replacement during warranty                       Maintenance

\_\_\_\_\_

Date, place                      Signature of principal